



## VACANCY ADVERTISEMENT

### Vacancy Information Download

|                     |                                           |
|---------------------|-------------------------------------------|
| Reference Number:   | SITA/20260909/3115                        |
| BPS Vacancy Number: | VAC00653/27                               |
| Job Title:          | Specialist Functional Application Support |
| Job Level:          | C4                                        |
| Vacancy Type:       | Internal & External                       |
| Salary Range:       | R409935.00 - R614903.00                   |
| Organisation Name:  | State Information Technology Agency       |
| Division:           | Applications                              |
| Department:         | IFASS: Transversal and Unique Systems     |
| Employment Type:    | Permanent                                 |
| Location:           | SITA Erasmuskloof                         |
| Number Of Openings: | 1                                         |

#### Purpose of Job:

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements.

#### Responsibilities:

- To provide Business Advisory Services.
- To provide functional application support services.
- Provide implementation support.
- Transfer skills to team members.
- Provide Integrated Management information support solutions to clients and management.

#### Qualifications and Experience:

Minimum: 3-year bachelor's degree or National Diploma in ICT or equivalent related field/NQF Level 6.  
Experience: 3-4 years' experience as a Functional Application Support practitioner working with the CWP and MEDSAS applications.

#### Knowledge:

Knows the organisations policy framework, management structures and reporting procedures for all aspects of the programmes environment. Product and Solution Development Solution Testing Government strategies, intergovernmental relations ICT Business Environment and Landscape SDLC, Entity relationship diagrams Has some experience of working on projects and of communicating with users on technical issues. Demonstrates good oral and written communication skills. Has a thorough knowledge of business aspects of the application(s), and of technical aspects of the application system(s) and the hardware and software environment in which they run. Understanding of the business environment Knowledge and understanding of the application system environment Ability to resolve application problems quickly and cost effectively Ability to work under pressure.

#### Technical Competencies

#### Interpersonal and Behavioural Competencies

#### Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

#### Attention to Detail

The ability to ensure information is complete and accurate.

#### Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

#### Continuous Learning

The ability to constantly expand one's skill set.

#### Disciplined

Showing a controlled form of behaviour or way of working, diligently.

#### Stress Management

The ability to keep functioning effectively when under pressure and maintain self control in the adversity.

#### Additional Requirements

N/A

#### How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) or Call: 0801414882

Closing Date : 23 Sep 2026

#### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan Correspondence will be limited to short listed candidates only Preference will be given to members of designated groups

- 1 If you do not hear from us within two months of the closing date, please regard your application as unsuccessful
- 2 Applications received after the closing date will not be considered Please clearly indicate the reference number of the position you are applying for
- 3 It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority SAQA
- 4 Only candidates who meet the requirements should apply
- 5 SITA reserves a right not to make an appointment
- 6 Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents Qualifications, and reference checking
- 7 Correspondence will be entered to with shortlisted candidates only
- 8 CV's from Recruitment Agencies will not be considered
- 9 CV's sent to incorrect email address will not be considered

\*\*\*\*\*NB: EMAILED CV'S WILL NOT BE ACCEPTED\*\*\*\*\*