



VACANCY ADVERTISEMENT

Vacancy Information Download

Reference Number:	SITA/20260825/3090
BPS Vacancy Number:	VAC00744/27
Job Title:	Specialist: Supplier Relationship Management
Job Level:	C4
Vacancy Type:	Internal & External
Salary Range:	R390414.00 - R585621.00
Organisation Name:	State Information Technology Agency
Division:	ITI: Exec IT Infrastructure Services
Department:	ITI: HOD Networks National & DOD
Employment Type:	Permanent
Location:	SITA Centurion
Number Of Openings:	1

Purpose of Job:

Execute, maintain the strategy to manage suppliers, ensure the delivery of network services in line with agreed service levels for SITA key clients and ensures maximum value is received for the money that an organization pays to its suppliers.

Responsibilities:

- Provide inputs in the solution architecture development and execution.
- Participate in the development of strategies for managing Wide Area Network suppliers to ensure alignment with organizational objectives.
- Monitor supplier performance on operation, maintenance and governance across the provisioning of the Wide Area Network to ensure effective and efficient service delivery.
- Manage supplier relationships in line with contracted Service Level Agreements for cost reduction and increased performance.
- Ensure that service providers participate in SITA's disaster recovery and business continuity.

Qualifications and Experience:

Minimum: National Diploma/ Degree in Computer Science /Information Technology/Engineering/ Logistics Supply Chain Management or relevant equivalent NQF Level 6.

Certificate: Advantageous ITIL

Experience: 3 -5 years in the provision of ICT services / solutions, business support/operations as well as in the provisioning of large systems within the corporate which should include the following: 2 - 3 years ICT Service Delivery experience with a sound understanding of the underpinning technologies. IT/Service Delivery exposure on ITSM (Service Management) practices and principles 2 - 3 years IT contracts and vendor management experience.

Knowledge:

Knowledge of: IT Models and Frameworks; Vendor Management, Project Management skills, Contract Management; ICT Business Environment and Landscape Governance; Risk Management; Knowledge and understanding of ICT technologies, legislation, policies and procedures. Knowledge of PFMA and procurement procedures in Government. Understanding continual improvement through service/process monitoring and evaluation. Financial Management, IP Infrastructure Administration and Systems management.

Technical Competencies

Network/Infrastructure Management

The operation and control of the IT infrastructure (comprising physical or virtual hardware, software, network services and data storage) either on-premises or provisioned as cloud services) that is required to deliver and support the information systems needs of a business. Includes preparation for new or changed services, operation of the change process, the maintenance of regulatory, legal and professional standards, the building and management of systems and components in virtualised and cloud computing environments and the monitoring of performance of systems and services in relation to their contribution to business performance, their security and their sustainability. The application of infrastructure management tools to automate the provisioning, testing, deployment and monitoring of infrastructure components.

Interpersonal and Behavioural Competencies
Attention to Detail The ability to ensures information is complete and accurate. Analytical thinking Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions. Continuous Learning The ability to constantly expand one's skill set. Disciplined Showing a controlled form of behaviour or way of working, diligently. Resilience The ability to effectively handle disappointment, rejection and set-backs while still working well and meeting deadlines. Stress Management The ability to keep functioning effectively when under pressure and maintain self control in the adversity.
Additional Requirements
N/A
How to apply
To apply please log onto the e-Government Portal: http://www.eservices.gov.za/ and follow the following process; 1. Register using your ID and personal information; 2. Use received one-time pin to complete the registration; 3. Log in using your username and password; 4. Click on "Employment & Labour"; 5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs; Or, if candidate has registered on eservices portal, access http://www.eservices.gov.za/, then follow the below steps: 1. Click on "Employment & Labour"; 2. Click on "Recruitment Citizen"; 3. Log in using your username and password; 4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs; For support, please send an email to: egovsupport@sita.co.za or Call: 0801414882
Closing Date : 04 Sep 2026
Disclaimer

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****