



VACANCY ADVERTISEMENT

Vacancy Information Download

Reference Number:	SITA/20260709/3024
BPS Vacancy Number:	VAC00650/27
Job Title:	Consultant: Implementation Services Support
Job Level:	D1
Vacancy Type:	Internal & External
Salary Range:	R558347.00 - R837521.00
Organisation Name:	State Information Technology Agency
Division:	Applications
Department:	IFASS
Employment Type:	Permanent
Location:	SITA Erasmuskloof
Number Of Openings:	1

Purpose of Job:

To support the implementation and migration of ICT Solutions which includes defining, planning, controlling and managing multiple concurrent implementations, specifically the implementation and consulting of/on Microsoft Dynamics 365 CRM and/or Microsoft Power Platforms, cloud migration projects, commercial contracting and partnerships. Manage stakeholder relationships, governance of implementations and migrations, and maintaining compliance to Implementation Methodologies. Management of strategic risks. Assist with the compiling of RFB's and RFQ's. Contract Management. Manage Programme Quality Assurance.

Responsibilities:

- Develop and manage the Implementation and/or Migration Plan.
- Manage the lifecycle of the implementation and/or Migration Programme.
- Manage Stakeholder relationships.
- Governance of implementations and migrations and maintaining compliance to Implementation methodologies.
- Management of strategic risks.
- Contract management.
- Dynamics 365 CRM consulting and implementation.

Qualifications and Experience:

Required Qualification: 3-year National Diploma / Degree in Information Technology, Computer Science or Project Management - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.
Certification: Microsoft certifications MB-230: Microsoft Dynamics 365.
Experience: 5 – 6 years practical experience in ICT projects or Programme management, Customer Service Functional Consultant required and in Dynamics 365 CRM consulting and implementation.

Knowledge:

ICT business environment and landscape. Service Management frameworks. Implementation Methodologies. Human Capital Management. Supply Chain Management processes/procedures. Solution Development Lifecycle (SDLC). ICT Solutions (unique, common and transversal systems). Functional knowledge of the discipline. Strategy Formulation. Monitoring and Reporting. Capacity Planning and Resource Management. Financial Management. Business Process Management. Change Management. Quality. Contract Management. Governance. Partnership Management. Negotiation skills. Programme Management. Communication skills, (verbal, written and presentation). Time Management.

Technical Competencies

Interpersonal and Behavioural Competencies

Attention to Detail

The ability to ensure information is complete and accurate.

Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

Continuous Learning

The ability to constantly expand one's skill set.

Disciplined

Showing a controlled form of behaviour or way of working, diligently.

Resilience

The ability to effectively handle disappointment, rejection and set-backs while still working well and meeting deadlines.

Stress Management

The ability to keep functioning effectively when under pressure and maintain self control in the adversity.

Additional Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: egovsupport@sita.co.za or Call: 0801414882

Closing Date : 21 Jul 2026

Disclaimer

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****