



VACANCY ADVERTISEMENT

Vacancy Information Download

Reference Number:	SITA/20260709/3019
BPS Vacancy Number:	VAC0 0420/26
Job Title:	Consultant: Functional Application Support
Job Level:	D1
Vacancy Type:	Internal & External
Salary Range:	R558347.00 - R837521.00
Organisation Name:	State Information Technology Agency
Division:	ADM: Exec Apps Development & Maintain
Department:	IFASS: Transversal and Unique Systems
Employment Type:	Contract
Contract Duration:	3 years
Location:	SITA & Client Onsite (Pretoria Central)
Number Of Openings:	1

Purpose of Job:

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements.

Responsibilities:

Provide Business Advisory Services. Oversee and Provide Functional Application Support service.

- Implement functional system enhancements / changes in accordance with client request and advise client on future developments.
- Provide Integrated Management information support solutions to clients and management.
- Pro-actively manage risks that might affect SITA's performance and delivery to clients.
- Management and reporting on Planned vs Actual work Deliverables.
- Coordinate, monitor and manage to ensure stability of Groundwater Applications via Product and Project Management
- Coordinate GIS projects between client and ESRI and support the implementation of the clients GIS Strategy.

Qualifications and Experience:

Minimum: 3-year bachelor's degree or National Diploma in ICT.

Experience: 5-6 years' experience/exposure in ICT services/industry. Knowledge of Water & Sanitation Sector (Department of Water & Sanitation) will be an advantage.

Knowledge:

Good understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. ICT strategies and development of operational plans. Good ICT industry exposure with Application development / support trends (new/unusual/ground-breaking solutions). Software configuration/release management principles. System implementation methodologies. Managing ICT Projects. Master data management. Information management. People management, business advisory role and continuous reporting on planned and achieved deliverables. Customer Relationship management. Exceptional written and verbal communication skills. Functional Support Methodologies. IT Security standards and practices. SITA Internal processes. ArcGIS Enterprise Technology & Esri ArcGIS Enterprise (COTS) Software. Monitoring and ensuring stability of Applications via product and project management.

Technical Competencies

Interpersonal and Behavioural Competencies

Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

Attention to Detail

The ability to ensure information is complete and accurate.

Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

Continuous Learning

The ability to constantly expand one's skill set.

Additional Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: egovsupport@sitaco.co.za or Call: 0801414882

Closing Date : 20 Jul 2026

Disclaimer

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****