Vacancy Information Download	
Reference Number:	SITA/20250611/2350
BPS Vacancy Number:	VAC00570
Job Title:	Specialist: Release Management
Job Level:	C4
Vacancy Type:	Internal
Salary Range:	R409935.00 - R614903.00
Organisation Name:	State Information Technology Agency
Division:	ADM: Exec Apps Development & Maintain
Department:	ADM: HOD IFASS
Employment Type:	Permanent
Location:	Centurion
Number Of Openings:	1

Purpose of Job:

The Release Specialist plays a critical role in coordinating the smooth and efficient delivery of software releases, enabling organizations to deliver value to customers more rapidly and reliably. Coordinate and execute all changes that impact on IT's ability to deliver services through a formal, centralised process of approval, to ensure that the IT infrastructure stays aligned to business requirements with a minimum of risk and also provide the configuration information to all users to prevent faults occurring due to incorrectly configured items and pursue operational excellence.

Responsibilities:

•Coordinates IT releases and changes from different environments to minimize production discrepancies.
•Provide input to the Definitive Software Library (DSL) and CMDB of all Applications within production, testing and QA to enhance optimum systems performance.
•Provides input to the Change Board management process.
•Implements the Release Management process.
•Ensures minimal disruptions to the production environment

Qualifications and Experience:

Required Qualification: 3 Year National Diploma / Degree in Computer Science, Information Technology - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.
Certification: ITIL Foundation Certificate is required. Foundation in DevOps and Agile Project Management is an added advantage.
Experience: 3 - 5 years' experience in an IT change, software release and configuration environment as a specialist. Knowledge of DevOps release management tools, version control systems, CI/CD pipelines, DevSpaces, Configuration management tools, OpenShift and other relevant technologies is highly desirable.

Knowledge:

ITIL Foundation Proficiency in version control systems such as Gitlab. Understanding of CI/CD pipeline tools, e.g. Tekton, Gitlab DevSpaces (e.g. scripts for release automation (e.g. Gitlab, Jenkins); OpenShift Containerisation (e.g. Kubernetes, Docker). Understanding of software development principles and practices. Foundation DevOps (principles,
practices and methodologies). ICT recognised ICT service delivery and release management and monitoring. Financial management principles /methodology. ICT business environment and landscape. Customer management services. Information Management. Analytical principles and processes. Configuration Management. ITIL framework. IT
Governance framework, e.g. COBIT. Familiarity with DevOps principles, practices, and methodologies, including CI/CD, Agile. Strong interpersonal and communication skills, including the ability to collaborate effectively with cross-functional teams and communicate technical concepts to non-technical stakeholders. Excellent organizational and time management skills, with the ability to prioritize tasks and manage multiple projects simultaneously. Problem-solving skills to identify issues, evaluate options, and implement effective solutions Attention to detail, with a commitment to maintaining accuracy and consistency in release processes and documentation. Adaptability to adapt to changing priorities, requirements and work effectively in a fast paced and dynamic work environment. Active listening Analytical thinking Disciplined Resilience Customer centricity Innovative Time
management

Technical Competencies
ITIL Foundation Proficiency in version control systems such as Gitlab. Understanding of CI/CD pipeline tools, e.g. Tekton, Gitlab DevSpaces (e.g. scripts for release automation (e.g. Gitlab, Jenkins); OpenShift Containerisation (e.g. Kubernetes, Docker). Understanding of software development principles and practices. Foundation DevOps (principles, practices and methodologies). ICT recognised ICT service delivery and release management and monitoring. Financial management principles /methodology. ICT business environment and landscape. Customer management services. Information Management. Analytical principles and processes. Configuration Management. ITIL framework. IT Governance framework, e.g. COBIT. Familiarity with DevOps principles, practices, and methodologies, including CI/CD, Agile. Strong interpersonal and communication skills, including the ability to collaborate effectively with cross-functional teams and communicate technical concepts to non-technical stakeholders. Excellent organizational and time management skills, with the ability to prioritize tasks and manage multiple projects simultaneously. Problem-solving skills to identify issues, evaluate options, and implement effective solutions Attention to detail, with a commitment to maintaining accuracy and consistency in release processes and documentation. Adaptability to adapt to changing priorities, requirements and work effectively in a fast paced and dynamic work environment. Active listening Analytical thinking Disciplined Resilience Customer centricity Innovative Time management

Interpersonal and Behavioural Competencies
Active listening The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker. Attention to Detail The ability to ensures information is complete and accurate. Analytical thinking Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions. Continuous Learning The ability to constantly expand one's skill set. Resilience The ability to effectively handle disappointment, rejection and set-backs while still working well and meeting deadlines.

Additional Requirements
N/A

How to apply
To apply please log onto the e-Government Portal: http://www.eservices.gov.za/ and follow the following process; 1. Register using your ID and personal information; 2. Use received one-time pin to complete the registration; 3. Log in using your username and password; 4. Click on "Employment & Labour"; 5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs; Or, if candidate has registered on eservices portal, access http://www.eservices.gov.za/, then follow the below steps: 1. Click on "Employment & Labour"; 2. Click on "Recruitment Citizen"; 3. Log in using your username and password; 4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs; For support, please send an email to: egovsupport@sita.co.za or Call: 0801414882

Closing Date : 20 Jun 2025

Disclaimer

******NB: EMAILED CV'S WILL NOT BE ACCEPTED******