



VACANCY ADVERTISEMENT

Vacancy Information Download

Reference Number:	SITA/20250606/2344
BPS Vacancy Number:	VAC00868/24 (RE 03)
Job Title:	Consultant: EUC Switch and WI-FI LAN Engineer
Job Level:	D2
Vacancy Type:	Internal & External
Salary Range:	R651627.00 - R977440.00
Organisation Name:	State Information Technology Agency
Division:	SM: Exec Service Management
Department:	SM: HOD End User Computing
Employment Type:	Permanent
Location:	Erasmuskloof
Number Of Openings:	1

Purpose of Job:

To manage, coordinate the provision of Switch and WI-FI management and support services, to manage the performance of switch and WI-FI infrastructure and other related infrastructure, and to ensure management and coordination of all related incidents logged are resolved timeously.

Responsibilities:

Manage the Design of new IT solutions Coordinate and manage Business Improvement initiatives and solutions Develop and provide inputs to proposals for new solutions, hardware and software Manage and Develop IT security related risks Manage Quality Assurance Human Resource Management Financial Management

Qualifications and Experience:

Minimum: 3-year Diploma/Degree in Computer Science, IT or related fields. Relevant ICT related certifications (ITIL, Product related, Quality, CCNP, HCNP etc) will be an added advantage

Experience: 6-7 years practical experience in switch and wi-fi and should include 3 Years' experience as a Manager/ Specialist/Supervisor with management/supervision of business support/operations in a Corporate/Public Sector Organization. Management of performance of switches, wi-fi and other related infrastructure Management and resolution of incidents logged Experience in the provision of ICT solutions and services.

Knowledge:

IT and Government Industry IT Products and Services. An in-depth knowledge of IT Services Operational Management System performance IT Service Management/Support service offerings Performance Management Contracts and Service Level agreements OPEX Management Stakeholder management. LAN Networking principles VPN technologies and concepts. Disaster Recovery Switch and wi-fi technologies and concepts Operating System upgrades Service Level Management Plan and design architecture of Switch and Wi-Fi Infrastructure Proficiency in managing, commissioning and maintenance of Core Switch and WIFI infrastructure and Services (Patch management, STP, VLANs, Ether channel, Route-maps and policy maps, redistribution.

Technical Competencies

IT Service Management

The planning, implementation, control, review and audit of service provision, to meet customer business requirements. This includes negotiation, implementation and monitoring of service level agreements, and the ongoing management of operational facilities to provide the agreed levels of service, seeking continually and proactively to improve service delivery and sustainability targets.

Network/Infrastructure Management

The operation and control of the IT infrastructure (comprising physical or virtual hardware, software, network services and data storage) either on-premises or provisioned as cloud services) that is required to deliver and support the information systems needs of a business. Includes preparation for new or changed services, operation of the change process, the maintenance of regulatory, legal and professional standards, the building and management of systems and components in virtualised and cloud computing environments and the monitoring of performance of systems and services in relation to their contribution to business performance, their security and their sustainability. The application of infrastructure management tools to automate the provisioning, testing, deployment and monitoring of infrastructure components.

Interpersonal and Behavioural Competencies

Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

Attention to Detail

The ability to ensure information is complete and accurate.

Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

Resilience

The ability to effectively handle disappointment, rejection and set-backs while still working well and meeting deadlines.

Stress Management

The ability to keep functioning effectively when under pressure and maintain self control in the adversity.

Additional Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: egovsupport@sitaco.co.za or Call: 0801414882

Closing Date : 19 Jun 2025

Disclaimer

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****