



VACANCY ADVERTISEMENT

Vacancy Information Download

Reference Number:	SITA/20250528/2329
BPS Vacancy Number:	VAC00428/26, 00439/26 & VAC00440/26
Job Title:	Specialist: EUC Switch and WI-FI LAN Engineer
Job Level:	C5
Vacancy Type:	Internal & External
Salary Range:	R478420.00 - R717630.00
Organisation Name:	State Information Technology Agency
Division:	SM: Exec Service Management
Department:	EUC National Infrastructure Management Services
Employment Type:	Permanent
Location:	Erasmuskloof
Number Of Openings:	3

Purpose of Job:

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

Responsibilities:

Infrastructure Management. Maintenance of Network Devices. Provide user support and attend to logged incidents.

Qualifications and Experience:

Required Qualification: 3 years Diploma/Degree in Computer Science, IT / NQF level 6. Relevant ICT related certifications (CCNA Routing and Switching, CCNA Wireless, HCNA or HUNA).

Relevant ICT related certifications (ITIL, CCNP or HCNP) will be an added advantage.

Experience: 3 - 5 years' experience in Local Area Network (LAN), Troubleshooting Technology, Network topology, Network Design, switch and wi-fi protocols and principles.

Knowledge:

Vendor products and related services LAN Network designs and support. LAN Troubleshooting Switch and wi-fi monitoring, configuration and installation. Switch and wi-fi operating system rebuild and restore. TCP/IP, TCP/IP, Ether-channel, VLSM, VLAN, Spanning Tree, Routers, OSPF, and BGP Understanding. Document Writing Presentation Skills.

Technical Competencies

IT Service Management

The planning, implementation, control, review and audit of service provision, to meet customer business requirements. This includes negotiation, implementation and monitoring of service level agreements, and the ongoing management of operational facilities to provide the agreed levels of service, seeking continually and proactively to improve service delivery and sustainability targets.

Network/Infrastructure Management

The operation and control of the IT infrastructure (comprising physical or virtual hardware, software, network services and data storage) either on-premises or provisioned as cloud services) that is required to deliver and support the information systems needs of a business. Includes preparation for new or changed services, operation of the change process, the maintenance of regulatory, legal and professional standards, the building and management of systems and components in virtualised and cloud computing environments and the monitoring of performance of systems and services in relation to their contribution to business performance, their security and their sustainability. The application of infrastructure management tools to automate the provisioning, testing, deployment and monitoring of infrastructure components.

Interpersonal and Behavioural Competencies

Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

Continuous Learning

The ability to constantly expand one's skill set.

Additional Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: egovsupport@sit.co.za or Call: 0801414882

Closing Date : 05 Jun 2025

Disclaimer

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****