



## VACANCY ADVERTISEMENT

### Vacancy Information Download

Reference Number:	SITA/20240605/1673
BPS Vacancy Number:	VAC00332/24
Job Title:	Lab Technician
Job Level:	C2
Vacancy Type:	Internal & External
Salary Range:	R286639.00 - R429959.00
Organisation Name:	State Information Technology Agency
Division:	CDS: Executive Corporate & Digital Strategy
Department:	Norms Standards and Quality
Employment Type:	Permanent
Location:	Erasmuskloof
Number Of Openings:	1

#### Purpose of Job:

Assist in Technical evaluation processes, maintain Technology Lab infrastructure, support demonstrations, proofs of concept and pilot projects, helping to make SITA a trusted technology advisor and thought leader for Government

#### Responsibilities:

Perform system testing and installations to evaluate whether ICT products meet the minimum requirements as specified by the client Internal customer Assist with the support of the lab infrastructure to enable the unit to deliver on its functions Internal business process Assist with Lab administration during the absence of the lab coordinator thus ensuring continued service delivery to the clients Internal business process Report any technical laboratory issues to the technical specialist thereby reducing the time required to resolve those issues resolved Internal business processes Support SITA research initiatives in developing proofs of concepts and pilots for research projects by ensuring they have access to the lab infrastructure Internal customer Attend relevant conferences, exhibitions, road shows and regular training to increase a variety of knowledge and skills Learning and growth

#### Qualifications and Experience:

Minimum 1 2 year National Certificate in a relevant discipline NQF level 5 or accredited specialised courses A , N certifications are required Experience 1 2 years experience in the ICT field, including maintenance enhancements of integrated solutions across multiple hardware and software platforms, including experience in hardware technical support, experience in network administration and support, experience in equipment testing and lab experience

#### Knowledge:

Computer hardware A Computer Networks N Information Communication Technologies Testing methodologies and procedures Software and operating systems including open source

#### Technical Competencies

##### Business Writing

Conveys written information and business reports in a detailed and effective manner to individuals or groups to ensure that they understand the message.

##### Software Quality Management

Quality management establishes within an organisation a culture of quality and a system of processes and working practices to deliver the organisation's quality objectives. This involves the application of techniques for the monitoring and improvement of the quality of any aspect of a function, processes, products, services or data. The achievement of, and maintenance of compliance to, national and international standards, as appropriate, and to internal policies, including those relating to quality, service, sustainability and security.

#### Interpersonal and Behavioural Competencies

#### Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

#### Attention to Detail

The ability to ensure information is complete and accurate.

#### Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

#### Continuous Learning

The ability to constantly expand one's skill set.

#### Additional Requirements

N/A

#### How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: [egovsupport@sit.co.za](mailto:egovsupport@sit.co.za) or Call: 0801414882

Closing Date : 17 Jun 2024

#### Disclaimer

\*\*\*\*\*NB: EMAILED CV'S WILL NOT BE ACCEPTED\*\*\*\*\*