



## VACANCY ADVERTISEMENT

### Vacancy Information Download

Reference Number:	SITA/20240417/1557
BPS Vacancy Number:	VAC00689 & VAC00239
Job Title:	Specialist: End User Computing Field Support
Job Level:	C5
Vacancy Type:	Internal & External
Salary Range:	R478420.00 - R717630.00
Organisation Name:	State Information Technology Agency
Division:	Prov EC: Provincial and Local Consulting
Department:	EC: End User Computing
Employment Type:	Permanent
Location:	Port Elizabeth & Bhisho, Eastern Cape
Number Of Openings:	2

#### Purpose of Job:

To provide LAN and System support on IT Infrastructure, planning and design, including the implementation and maintenance of the network systems (LANs, LAN internetworking, and connections with the LAN environment). The incumbent will be responsible for the specialist identification and resolution of hardware and software problems and malfunctions on the LAN environment

#### Responsibilities:

To ensure incidents are effectively handled within SLAs.  
 To provide LAN and desktop support to the client.  
 To perform daily administrative tasks and provide feedback to Consultant: LAN Support and clients.  
 To Provide applicable training and mentorship to LAN & desktop resources.  
 To assist with new projects and execute on contracted Project deliverables.  
 To provide technical advisory service to SITA customers.

#### Qualifications and Experience:

Minimum 3 Year National Diploma/Degree in Computer Science, IT or equivalent.  
 Experience 3 to 5 Years working experience in the respective field. 3 years' experience in the provision of ICT solutions and services.

#### Knowledge:

Various Operating Systems Knowledge of Project Management Principles Knowledge of public sector business Knowledge of ITC Products and services Knowledge of industry best practices, eg ITIL, CoBIT the incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

#### Technical Competencies

Various Operating Systems Knowledge of Project Management Principles Knowledge of public sector business Knowledge of ITC Products and services Knowledge of industry best practices, eg ITIL, CoBIT the incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

#### Interpersonal and Behavioural Competencies

Attention to Detail  
 The ability to ensures information is complete and accurate.

Continuous Learning  
 The ability to constantly expand one's skill set.

#### Additional Requirements

n/a

#### How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) or Call: 0801414882

Closing Date : 02 May 2024

#### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan Correspondence will be limited to short listed candidates only Preference will be given to members of designated groups

- 1 If you do not hear from us within two months of the closing date, please regard your application as unsuccessful
- 2 Applications received after the closing date will not be considered Please clearly indicate the reference number of the position you are applying for
- 3 It is the applicant s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority SAQA
- 4 Only candidates who meet the requirements should apply
- 5 SITA reserves a right not to make an appointment
- 6 Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant s documents Qualifications , and reference checking
- 7 Correspondence will be entered to with shortlisted candidates only
- 8 CV s from Recruitment Agencies will not be considered
- 9 CV s sent to incorrect email address will not be considered

\*\*\*\*\*NB: EMAILED CV'S WILL NOT BE ACCEPTED\*\*\*\*\*