



VACANCY ADVERTISEMENT

Vacancy Information Download

Reference Number:	SITA/20240416/1552
BPS Vacancy Number:	VAC0 1069/24 (RE 01)
Job Title:	Senior Specialist Monitoring and Deployment
Job Level:	D1
Vacancy Type:	Internal & External
Salary Range:	R531759.00 - R797639.00
Organisation Name:	State Information Technology Agency
Division:	SM: Exec Service Management
Department:	SM: HOD End User Computing
Employment Type:	Permanent
Location:	SITA Erasmuskloof
Number Of Openings:	1

Purpose of Job:

To account, manage, support, maintain of the monitoring and deployment of the End User Computing supported associated service, rectify faults affecting server and end user devices availability Manage deployment of software packages and images on servers and end user devices using toolsets Resolve operational incidents and provide support and associated services in the client s enterprise or LAN environment to ensure good service metrics delivery Ensure implementation of toolset architecture and design

Responsibilities:

Implementation of all services and solutions relating to the monitoring and deployment of server infrastructure and end user device services Rectify the faults affecting the availability of the toolset Development and maintenance of the deployment toolset operational processes and procedures License Management of supported infrastructure Software deployment and monitoring Implement procedures and standards for Directory Integrated Systems, Servers, end user device related services and monitor adherence thereof Resolution and handling of medium operational Incidents as per SLA incident handling timeframes Monitoring of Server and Services Toolsets Dashboards

Qualifications and Experience:

Required Qualification: Grade 12 plus 3-year National Diploma or Degree or higher in IT related fields or NQF level 6. Certifications: CCM or NetIQ or IBM or other management toolset certification.

Experience: 5-6 years practical experience in support and maintenance of the management toolset for monitoring and deployment of the core server infrastructure and associated services. Which should include: -Maintenance and management of Deployment toolset, -Resolution of incidents logged, -Deployment upgrade of the server hardware/software and end user devices -Monitoring deployment of server and end user device -Implementation and Configuration of toolset architecture and Design. -Infrastructure planning and design

Knowledge:

Knowledge of: Technical; Proficiency in maintenance of management of deployment toolset and Services (Patch management, Antivirus, DNS, DHCP, Agents etc) Deployment and related services Virtualised server designs and support. Server monitoring Server and end user devices operating system rebuild and restore System's rebuild and restore. Communication skills Verbal Communication Writing skills Reading skills Reporting Interpersonal Skills Honest Self-Management Skills Initiative Integrity Self-Actualization Intellectual Skills Responsible Hard working Team player Solution oriented Diligent Act with Integrity Proactive & Decisive Innovative and Assertive Information Scanning Lateral Thinking Attention to details Problem solving, Decision making and analytical skills.

Technical Competencies

Interpersonal and Behavioural Competencies

Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

Attention to Detail

The ability to ensure information is complete and accurate.

Disciplined

Showing a controlled form of behaviour or way of working, diligently.

Resilience

The ability to effectively handle disappointment, rejection and set-backs while still working well and meeting deadlines.

Additional Requirements

VAC01069/24 - RE Advert

How to apply

To apply please log onto the e-Government Portal: <http://www.eservices.gov.za/> and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access <http://www.eservices.gov.za/>, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen";
3. Log in using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

For support, please send an email to: egovsupport@sita.co.za or Call: 0801414882

Closing Date : 24 Apr 2024

Disclaimer

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****