SITA

VACANCY ADVERTISEMENT

Vacancy Information Download	
Reference Number:	SITA/20240306/1444
BPS Vacancy Number:	VAC02248/21 -RE Advert
Job Title:	Consultant: Functional Application Support
Job Level:	D1
Vacancy Type:	Internal & External
Salary Range:	R531759.00 - R797639.00
Organisation Name:	State Information Technology Agency
Division:	Prov WC Provincial and Local Consulting
Department:	Coastal Region
Employment Type:	Permanent
Location:	SITA Western Cape - Observatory
Number Of Openings:	1

Purpose of Job:

To provide advisory and functional application support services to the SA Navy as specified in the applicable DOD Service Level Agreements.

Responsibilities:

To ensure a Financially stable environment.
. Provide Business Advisory Services.
. Oversee and Provide Functional Application Support service.
. Provide Integrated Management information support solutions to clients and management.
. Pro-actively manage risks that might affect SITA's performance and delivery to clients.

Qualifications and Experience:

Minimum: 3-year Bachelor's Degree or National Diploma in ICT.

Experience: 5-6 years' experience/exposure in ICT services/industry, with at least 2 years' experience in the DOD or SAPS Logistics Environment.

Knowledge:

Good understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. ICT strategies and development of operational plans. Good ICT industry exposure wrt Application development / support trends (new/unusual/ground-breaking solutions). Software configuration/release management principles. System implementation methodologies. managing ICT Projects. Master data management. Information management. People management. Financial management. Customer Relationship management. SITA Internal processes. Functional Support Methodologies. IT Security standards and practices. Service management principles. ITIL, COBIT, CMMI, QUEST, ISO Standards. URS Development. Interface management.

Technical Competencies

Interpersonal and Behavioural Competencies

Active listening

The ability to fully concentrate on what is being said rather than just passively 'hearing' the message of the speaker.

Attention to Detail

The ability to ensures information is complete and accurate.

Analytical thinking

Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions.

Continuous Learning

The ability to constantly expand one's skill set.

Additional Requirements
VAC02248/21 - RE 01

How to apply
To apply please log onto the e-Government Portal: http://www.eservices.gov.za/ and follow the following process; 1. Register using your ID and personal information; 2. Use received one-time pin to complete the registration; 3. Log in using your username and password; 4. Click on "Employment & Labour"; 5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs; Or, if candidate has registered on eservices portal, access http://www.eservices.gov.za/, then follow the below steps: 1. Click on "Employment & Labour"; 2. Click on "Recruitment Citizen"; 3. Log in using your username and password; 4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs; For support, please send an email to: egovsupport@sita.co.za or Call: 0801414882

Closing Date : 14 Mar 2024

Disclaimer

******NB: EMAILED CV'S WILL NOT BE ACCEPTED******